

TERMS & CONDITIONS

(ADVENTURE DAY CAMP)

The Y's values of Honesty, Care, Respect and Responsibility are established for the safety and enjoyment of all participants and patrons at our Centres. Unacceptable behaviour and breaches of these values may result in you/your child's exclusion from a session or program following consultation between the Program Coordinator and parents/guardians.

Warning of potential harm

Whilst all reasonable care and skill may be taken by the YMCA to ensure safe equipment, facilities and provision of service, participation in any physical activity involves inherent dangers and risk of injury or ill-health, including but not limited to a range of personal injuries or illnesses which may be serious and may have temporary or permanent impact my child's quality of life.

Participation in the program

I acknowledge and agree that I am freely and voluntarily participating / allowing my child to participate in the Adventure Day Camp program with a full appreciation of the nature and extent of all risks involved in the activity, and agree to take full responsibility for any and all damages, liabilities, loses, or expenses that I incur as a result of my child's participation.

Indemnity and Waiver of liability

In consideration of the known risks and potential for serious injury or ill-health, and to the full extent permitted by law, I, and on behalf of any legal or personal representatives or executors hereafter, agree to indemnify and hold harmless the YMCA, it's employees, volunteers, contractors, officers and agents against any and all claims, demands, losses, liabilities and other costs brought against the YMCA, including those brought by a third party, in relation to any physical or psychological injury or illness (including any adverse change of any injury, medical condition or state of health, whether permanent or temporary) howsoever arising out of or in relation to my / my child's participation in the Adventure Day Camp program, including the use of YMCA facilities and equipment. Liability under this indemnity is diminished proportionately to the extent that the YMCA, its employees, volunteers, contractors, officers and agents cause or contribute to any negligence causing the liability, claims, damage, loss, costs or expenses to you.

Lost or damaged property

The YMCA shall not be liable for any loss of or damage to any personal belonging, chattel or thing of the participant whatsoever and howsoever caused.

Privacy

The YMCA acknowledges and respects privacy of individuals. The information that is being collected on the application form and which may be collected in relation to the provision of services is for the purposes of processing your enrolment, providing you with updated information, collecting information for assisting us provide or improve our services to you. All participant information will be collected and stored confidentially. Under no circumstances will the YMCA release the identity of participants without their consent. You have the right to access and alter personal information concerning yourself in accordance with the Commonwealth Privacy Act (Amended 2001) and YMCA Privacy Policy.

Safeguarding Children and Young People

The Y is committed to Safeguarding children and young people and has a range of policies and procedures to keep children and young people safe. Details of these policies are available at: www.ymcabrisbane.org along with information on the Y's obligation to report child safety concerns, and how you can report child safety concerns.

You can contact the Program Coornator if there are any concerns over the conduct of the program - (07) 3882 1436 or adventuredaycamp@ymcabrisbane.org

First Aid and Medical assistance

By enrolling and participating in the program you authorise YMCA staff to provide or obtain any medical attention, including ambulance assistance in the event of an emergency. If your child require staff to administer medication, please ensure you complete and Authorisation to Administer Medication form.

Insurance

Whilst the YMCA maintains Public Liability Insurance in the event that the YMCA is liable for any injuries sustained, the YMCA does not hold individual Personal Accident Insurance covering participants for accidental injuries or illness that may occur as a result of participation in the program.

Child information

YMCA accepts that children who attend Adventure Day Camp come from a variety of backgrounds and are at various stages of socialisation. Our policies and procedures are in place to ensure all children in our care are able to experience a safe, fun and happy environment while attending. We follow a Code of Behaviour, which is reinforced by our Positive Behaviour Support Policy. The Code of Behaviour has been developed to reflect the needs of our children and to ensure the safety and wellbeing of children in our care. If your child has specific needs or behavioural issues please provide us with the information we need including a Risk Management and/or Positive Support Plan.

Illness

Do not attend Camp Warrawee, Adventure Day Camp Program if any of the following apply:

- You are experiencing flu-like symptoms (fever, a cough, sore throat, fatigue and/or shortness of breath)
- You have been in close contact with someone who appeared ill, or someone who has/is suspected of having coronavirus COVID-19

COVID 19 statement

YMCA works under the guidelines of the government approved COVID safe plan. To ensure the hygiene and safety of our guests and staff we ask that everyone play their part to understand and adhere to all policies, procedures and requirements when entering our facility

Age Restrictions

Adventure Day Camp is for children ages 6 up to and including 12 years.

Adverse Weather Conditions

Outdoor adventure activities will proceed in all weather conditions except during electrical storms. Ensure your child is suitably prepared for the outdoors. Safety of your children is paramount and if a scheduled activity is not safe to run it will be substituted with an alternative activity.

Sun Safety

Activities are run predominantly outdoors, we follow our SunSafe Policy and it is essential that your child brings a broadbrim hat, water bottle and sun safe clothes.

Authorised Nominees/ Emergency Contacts

Emergency contacts are unable to take a child from Adventure Day Camp without written permission from the parent/guardian. By listing contacts on the booking form, you are providing authorisation for the Y Camp Warrawee to contact contacts in the event of an emergency.

Late pickup

Closing time is 5.00pm. If there has been an emergency please contact the Program Coordinator as soon as you are aware that there may be a problem with the on-time collection of your child. Parents/Guardians who collect their children after this time will incur a late fee of \$15 per family between 5:00pm and 5:15pm. After 5:15pm an additional \$1.00 per minute per family will be payable.

Payment

On acceptance of your booking you will be contacted to make payment by credit card prior to attending the activity.

Cancellations & refunds

Cancellations **MUST** be made in writing to adventuredaycamp@ymcabrisbane.org **7 working days PRIOR** to your child/ren attendance at Adventure Day Camp and a \$10 cancellation fee will be incurred. No refund will be given for cancellations within 7 working days of your booking.

Our refund policy complies with the Australian Consumer Law (ACL). We are not required to provide a refund, credit or transfer if you change your mind.

More information on www.ymcacamping.com.au/programs/vacation-care-adventure-camp.